

Philips Pensioenfonds



Login guide MijnPPF

Login guide

MijnPPF

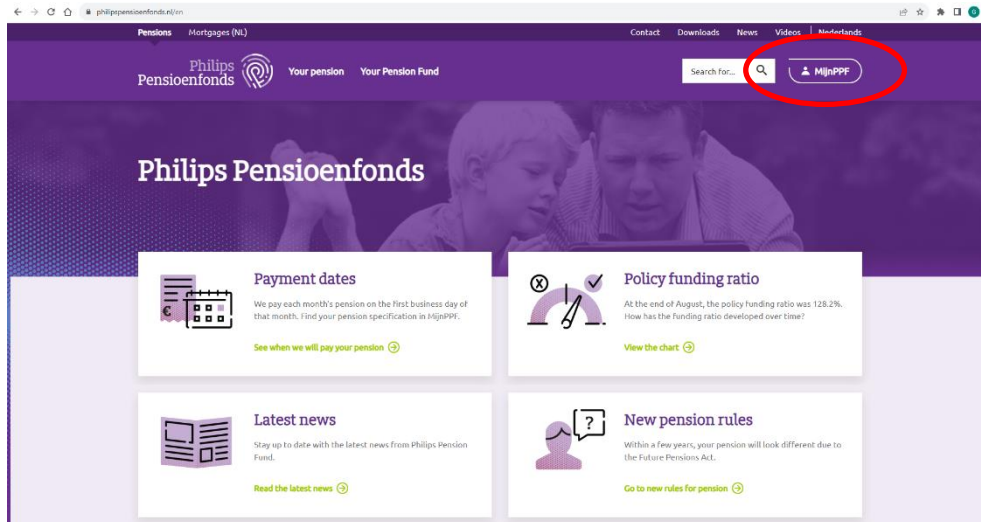
In the login guide you will find three ways to log in to MijnPPF. Click on the desired login method to go through the step-by-step plan.

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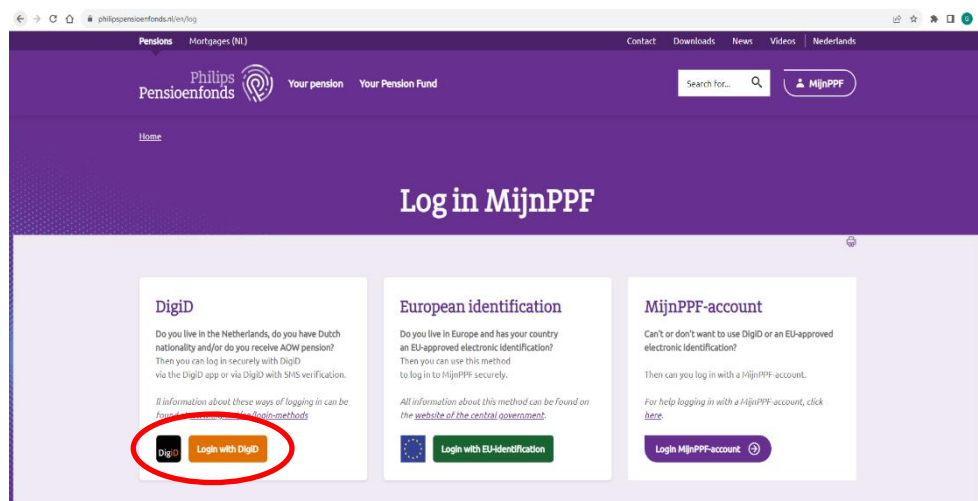
1

Log in via DigiD

Step 1: Go to www.philipspensioenfondsnl/en and click on MijnPPF.



Step 2: You will see 3 options to sign up. Choose the first option: Log in with DigiD.

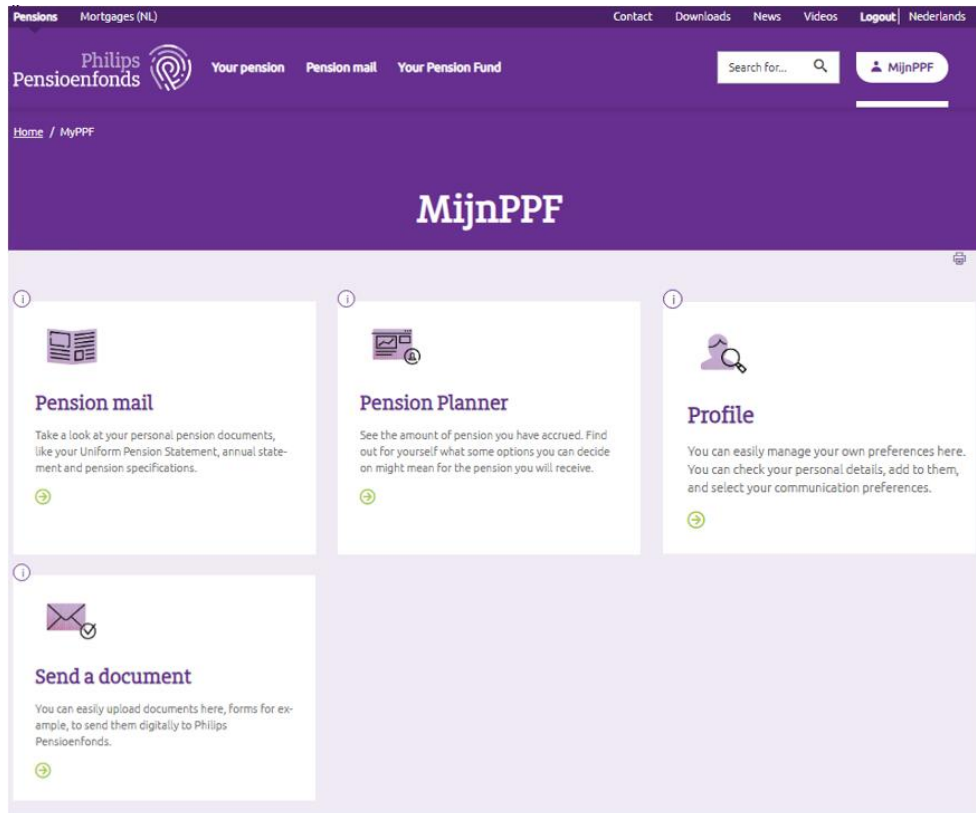


Step 3: Follow the instructions of DigiD.

More information about logging in with DigiD can be found on www.digid.nl/en/login-methods

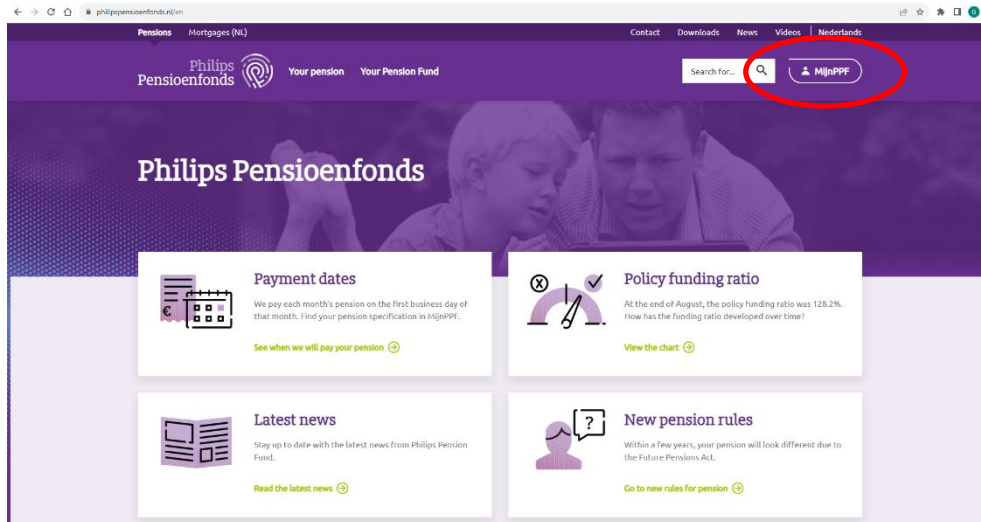
Step 4: After logging in with DigiD, you will be taken to the dashboard of MijnPPF.

In the dashboard you can click through to Pension mail, Pension Planner, Profile and Send a document.

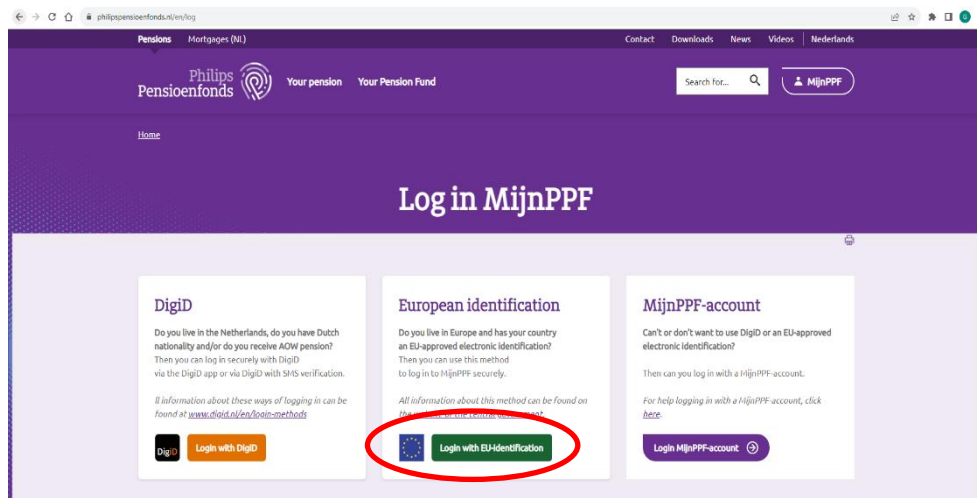


2 Log in with European identification

Step 1: Go to www.philipspensioenfonds.nl/en and click on MijnPPF.



Step 2: You will see 3 options to sign up. Choose the second option: Log in with EU-identification.



Step 3: Follow the instructions of Cross-Border Authentication.

The first page of logging in via a European login method shows an overview of the countries that offer this method. This works differently for each country.

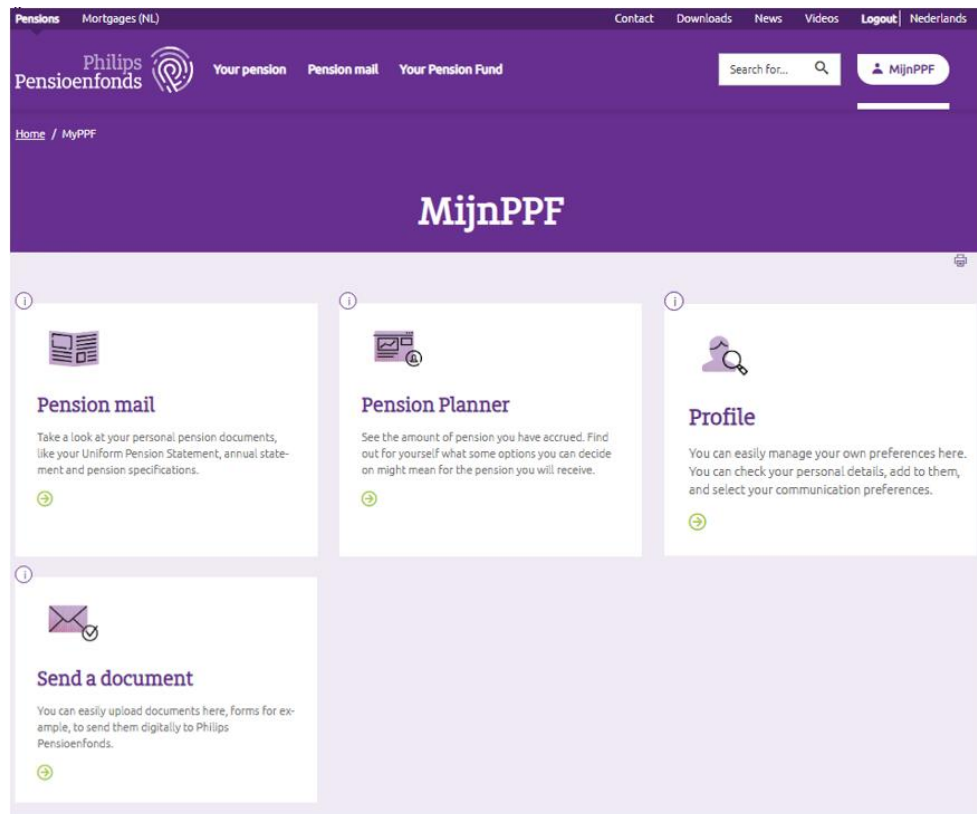
- Choose the country where you have a login method from.
- Click on the 'continue' button.
- You will then proceed in the login method of the selected country and follow the instructions.

Would you like to know more about logging in with a European login method? Then go to the website of the central government:

<https://www.government.nl/topics/online-access-to-public-services-european-economic-area-eidas/question-and-answer/how-can-i-access-dutch-public-services-online-from-a-different-eu-member-state>

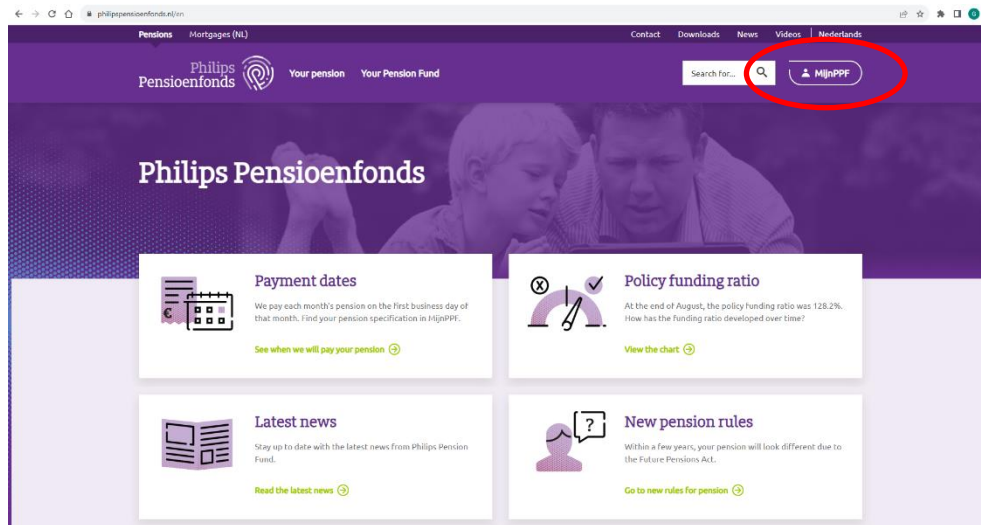
Step 4: After logging in with a European login tool, you will be taken to the MijnPPF dashboard.

In the dashboard you can click through to Pension mail, Pension Planner, Profile and Send a document.

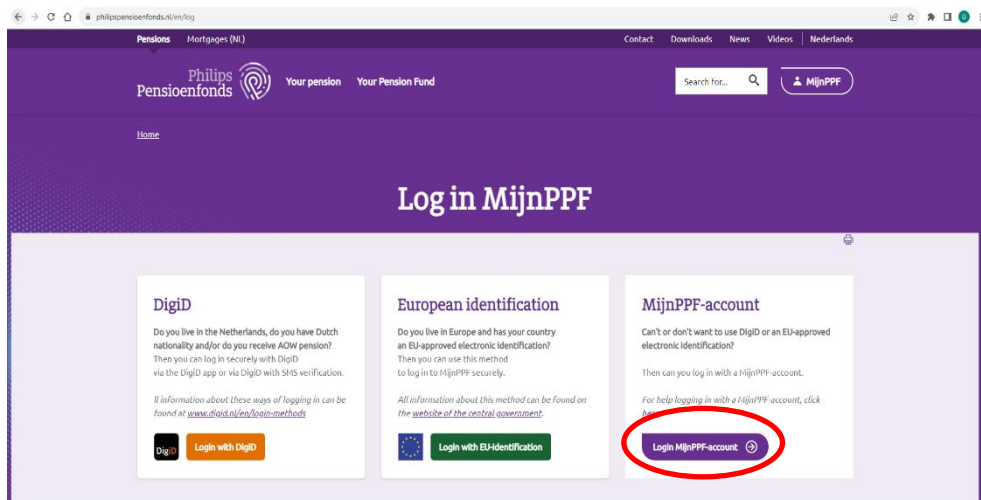


3 Log in with username and password

Step 1: Go to www.philipspensioenfondsnl/en and click on MijnPPF.



Step 2: You will see 3 options to sign up. Choose the third option: Log in MijnPPF account.



Step 3: Enter your email address and the password of your MijnPPF account.

Are you unable or unwilling to use a DigiD or a European recognised login tool? Then you have the option to log in with a MijnPPF account. If you do not already have a MijnPPF account, please contact our Service Desk. You will then receive a 'password letter', then log in with your policy number as username.

The screenshot shows the Philips Pensioenfondsen website with a purple header. The main heading is "Log in". Below it, the section is titled "Log in with a MijnPPF-account". The text explains that users can log in with a username and password, and that a double confirmation step is required. It provides links for login help and the service desk. There are two input fields: "Username or email address *" and "Password *". Below the password field is a "Log in" button and a link for "I forgot my password". A note indicates that asterisks denote required fields.

Step 4: Enter the 6-digit code from the authenticator app or SMS

We ask you to confirm the login with a code via a verification app or via SMS. This makes logging in via MijnPPF account even more secure. Haven't set this up yet? Then read how you can set up this extra security in chapter 4 of this login guide.

Using an authenticator app? Then enter the security code that the app indicates. The code consists of 6 digits and changes every 30 seconds.

The screenshot shows a screen titled "Enter your App security code". It features a single input field for the "Application verification code *". Below the field, a note states: "Verification code is application generated and 6 digits long." There is a "Verify" button at the bottom left.

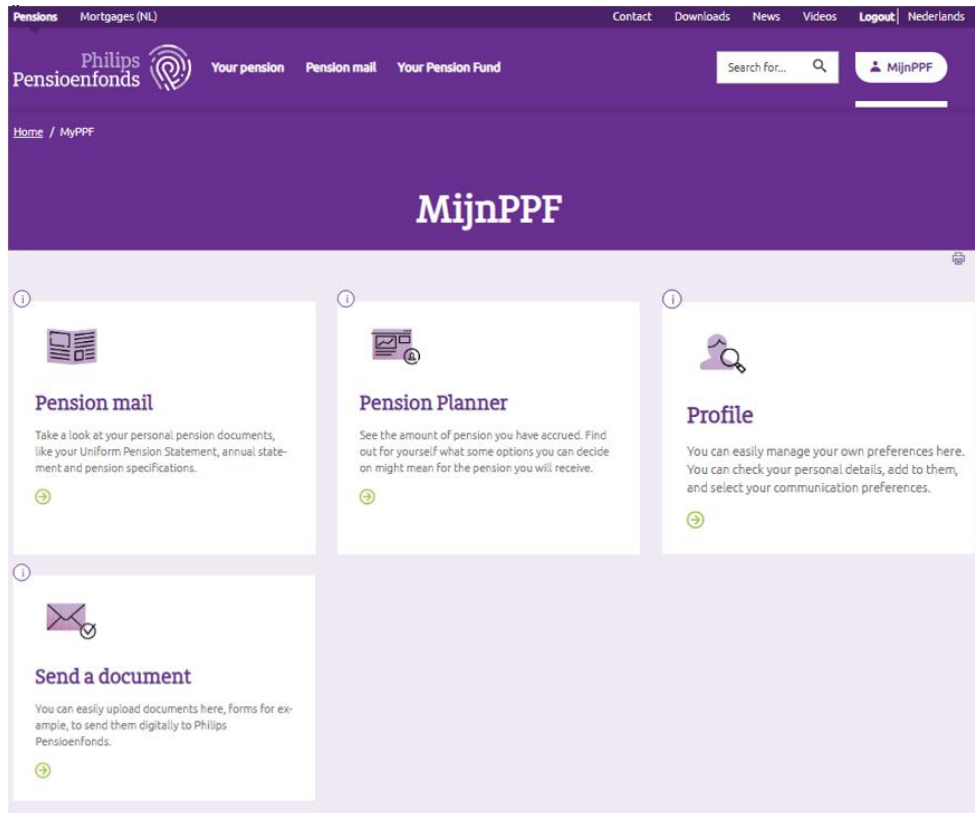
Are you using SMS verification? Then first click on the button 'Send SMS'. You will then receive a 6-digit SMS security code on your phone which you then enter on the screen.

The screenshot shows a screen titled "SMS code *". It has a single input field for the security code. Below the field, a note says: "Enter the 6-digit security code you received on your phone." At the bottom, there are two buttons: "Verify" and "Cancel".

Note! There are countries where specific regulations apply to sending and receiving SMS. There are also phone providers that have specific policies for receiving SMS messages for authentication purposes. It is therefore possible that you do not receive an SMS. Our advice is to use a verification app in that situation.

Step 5: After logging in, you will be taken to the dashboard of MijnPPF.

In the dashboard you can click through to Pension mail, Pension Planner, Profile and Send a document.



4

Set up extra security for your MijnPPF account with Two-Factor Authentication (TFA)

Do you use the login-method via a MijnPPF account with a username and password? Then we ask you to set up extra security. This extra security is called 'Two-Factor Authentication' (TFA). This means that we ask you to confirm again after logging in that you are the one who wants to log in.

You can log in four more times without setting up TFA. If you have not yet set up TFA, your account will be blocked and we will ask you to contact our Service Desk:

www.philipspensioenfonds.nl/en/contact

Set up additional security

We are making the login process more secure. To do this, we will now ask you to confirm that it is you who wants to log in, either by using a verification app or by sending an SMS. You will need to set one of these options once. You can skip this step up to two more times. After that, you will no longer be able to login. This page allows you to set security in a few simple steps.

At the moment, your additional security is not yet activated. Choose one of the options below to set up your security.

Status: **TFA disabled**, set Wed, 12/27/2023 - 10:31.

▼ **How do you set the additional security?**
Choose one of the two options and follow the steps below.

▼ **Additional security via an authentication app**
The following steps ask you to connect a verification application. Make sure you have a verification application installed on your phone. Click on Start and follow the instructions.

Want to know more?
Read the [login guide](#) for help with using a verification application.

Start

▼ **Set your phone number to use SMS security**
The following steps ask you to register your mobile phone. Keep your phone handy. We will send you an SMS code to complete registration and login. Click on the start button below and follow the instructions.

Want to know more?
Read the [login guide](#) for help with SMS security.

Start

Number of times validation skipped: 3 of 5

For setting up TFA, you will be presented with several screens, which will guide you through the process step by step.

On the first screen you can choose from 2 options:

1. Link your authenticator app
2. Pair your phone for SMS security.

You will find an explanation for both options below. This is followed by an explanation of how to unlink TFA again if, for example, you want to start using a new phone.

1. Authenticator app

Step 1: Download an authenticator app of your choice

To connect an authenticator app, you first need an app on your phone. You can download an authenticator app from the App Store and Google Play Store. The most used apps are Google Authenticator and Microsoft Authenticator, but Twilio Authy or FreeOTP also work.

If you have installed the authenticator app on your mobile phone, click on the 'Start' button.

Enter your password associated with your MijnPPF account and click 'Confirm'. If you don't have a MijnPPF account yet and want to set a username and password? Please contact our Service Desk: www.philipspensioenfonds.nl/en/contact

Step 2: Scan the QR code

Follow the steps on your screen:

1. Open your authenticator app
2. Click + or 'add account'
3. Use your app to scan the QR code on the screen
4. Enter the verification code on the screen
5. Click on 'Confirm' to complete the registration

After confirming the verification code, you will be presented with the screen below with which we confirm that the TFA setup was successful.

My password

Password ***** [change](#)

Two-factor authentication

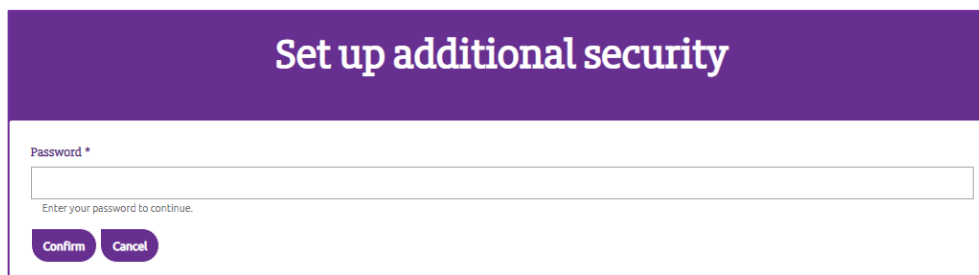
Two-factor authentication provides additional security for your account. With two-factor authentication enabled, you log in to the site with a verification code in addition to your user-name and password.

Status: Two-factor authentication enabled, set Wed, 12/27/2023 - 10:41. [Disable two-factor authentication](#)

In this screen you can also turn off the TFA again, for example when you want to install another app or have a different phone. After disabling, you will be prompted again to set TFA on the first login.

2. Log in with SMS code

If you want to set up TFA with a SMS code, click on the Start button under the heading 'Pair your phone for SMS security'. Make sure you have your mobile phone handy.



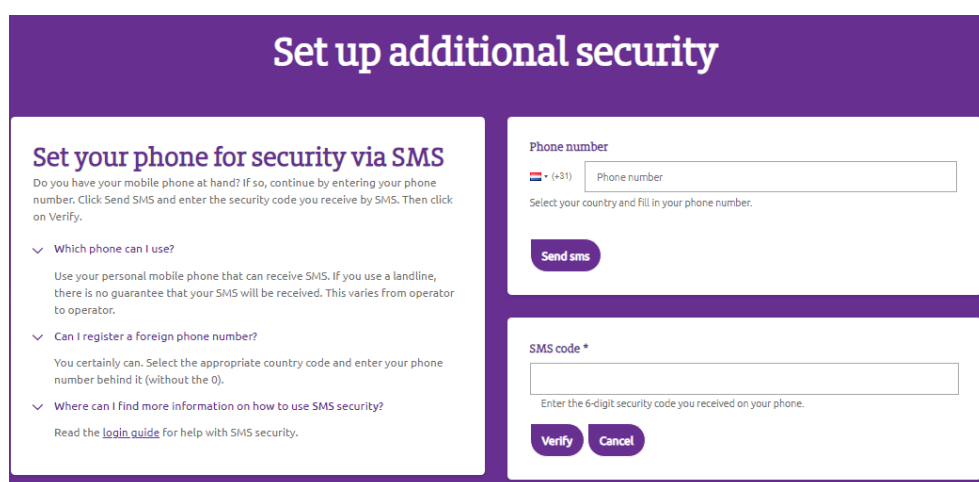
Set up additional security

Password *

Enter your password to continue.

Confirm **Cancel**

Enter your password associated with your MijnPPF account and click 'Confirm'. Don't have a MijnPPF account yet and want to set a username and password? Please contact our Service Desk: www.philipspensioenfond.nl/en/contact




Set up additional security

Set your phone for security via SMS

Do you have your mobile phone at hand? If so, continue by entering your phone number. Click Send SMS and enter the security code you receive by SMS. Then click on Verify.

- Which phone can I use?
Use your personal mobile phone that can receive SMS. If you use a landline, there is no guarantee that your SMS will be received. This varies from operator to operator.
- Can I register a foreign phone number?
You certainly can. Select the appropriate country code and enter your phone number behind it (without the 0).
- Where can I find more information on how to use SMS security?
Read the [login guide](#) for help with SMS security.

Phone number

 (+31)

Select your country and fill in your phone number.

Send sms

SMS code *

Enter the 6-digit security code you received on your phone.

Verify **Cancel**

Select the correct country and then enter the phone number. Then click Send SMS. You will then receive a SMS with a security code on your phone. Enter this code and click 'Verify'. If the code is correct, you will be taken to the Dashboard of MijnPPF.

Note! There are countries where specific regulations apply to sending and receiving SMS. There are also phone providers that have specific policies for receiving SMS messages for authentication purposes. It is therefore possible that you do not receive an SMS. Our advice is to use a verification app in that situation.

3. Unlinking Two Factor Authentication (TFA)

In Your Profile in MijnPPF it is now visible that you have set up two-factor authentication and which method you have chosen.

My password

Password ***** [change](#)

Two-factor authentication

Two-factor authentication provides additional security for your account. With two-step verification enabled, you log in with your username, password and a security code received by SMS.

Status: Two-factor authentication enabled, set Wed, 12/27/2023 - 10:50. [Disable two-factor authentication](#)

You can also turn off two-step verification here, such as when you want to install another app or link a different phone number. After disabling, you will be prompted to set up two-factor authentication again the first time you log in.

Questions?

Do you have questions or do you need help?

Please contact our Service Desk: www.philipspensioenfondsnl/en/contact.